

MUNICIPAL TELEPHONE SERVICE

Written for the People's Corner by Fel Barcarse

Friday, September 2, 2011

1. Have you called the municipal telephone numbers nos. 244-9611, 244-9612 and 244-9613, during lunch period, after working hours after 5pm, on weekends, holidays and when the electric power is out? Try it and see what happens.
2. Have you tried to call 244-4061 to request for an Ambulance after the municipal working hours, on weekends and holidays? The policy that ambulance request has to be processed in person at the Office of the Mayor is wrong, in my opinion, especially on an emergency when life of a person is at stake.

I suggest that the recorded response to an incoming call be changed to respond appropriately during lunch period, after working hours, on weekends and holidays.

I posted a recommendation on the website on May 6, 2011 on the municipal policy on the Ambulance service; no one in the Office of the Mayor seems to care?